



HEALTH & SOCIAL SERVICES COUNCILS OF NORTHERN IRELAND

JOINT COUNCIL OBJECTIVES/WORKPLAN 2008/09

No.	Objective	Tasks	Timetable	Progress to November 2008	Outcome
1	To participate in the consultation process for the Cardiovascular Health and Wellbeing Framework	<p>To devise a methodology for engagement</p> <p>To retain appropriate consultant support</p> <p>To organise and deliver two regional involvement events</p> <p>To collate information and opinion arising from these events</p> <p>To produce a report as part of the Consultation response to DHSSPS</p>	<p>July 2008</p> <p>July 2008</p> <p>September 2008</p> <p>October 2008</p> <p>October 2008</p>	<p>Methodology agreed</p> <p>Contracted with BMC for support</p> <p>Templepatrick event 10/9/08 Cookstown event 15/9/08</p> <p>Roundtable discussions captured and fed back to participants</p> <p>Joint response submitted by 30 September 2008</p>	<p>Two regional events delivered</p> <p>Report on feedback from these two events as part of consultation responses</p>
2	To undertake stakeholder engagement on HPSS targets	<p>To devise a methodology for stakeholder engagement</p> <p>To develop and deliver a programme of engagement</p> <p>To collate and produce a report on the outcome of engagement</p>	<p>September 2008</p> <p>To December 2008</p> <p>January 2009</p>	<p>Discussed with Chief Officers, Department and external consultancy</p> <p>Further discussion with Dept on targets, timetable and methodology required</p> <p>Timetable will be delayed</p>	<p>Record of substantial stakeholder engagement</p> <p>Report on stakeholder engagement submitted to DHSSPS</p>

3	To maintain a programme of four Council meetings on key issues	To maintain a programme of quarterly meetings	To March 2009	Joint event held 22/10/08 at Stormont with MLA spokespersons. Next event Feb 2009	Maintenance of four Council meeting schedule
		To ensure follow up actions arising from quarterly meetings	To March 2009	Ongoing follow-up co-ordinated through Executive Committee	Co-ordinated response on key issues
4	To ensure successful transition from Health and Social Services Council to the Patient Client Council	To participate on the DHSSPS implementation group for the Patient Client Council	To March 2009	Chief Officers and a nominated Chair participate in Project Board and lead Workstream Groups	Dissolution of Health and Social Services Councils
		To identify and deliver key tasks of dissolution	September 2009	Tasks identified	Managed transition to new Patient and Client Council
		To deliver key tasks	To March 2009	Will review prior to delivery	
5	To produce a report on Older Peoples Advocacy	To finalise the content of the report	April 2008	Report drafted and agreed May 2008	Publication of a report arising from substantial engagement
		To publish the report with recommendations	May 2008	Report produced, printed and launched 9 June 2008	Raised awareness of the advocacy need of older people in care, residential and nursing homes
		To ensure wide dissemination of the report	June 2008	Copies distributed widely July/August 2008	Recommendations with indicators of measurable progress
		On the receipt of a formal response from DHSSPS to devise a means of monitoring of progress against agreed recommendations	From August 2008	Steering Group to reconvene 14 November to consider DHSSPS response following meeting 17 September 2008	Means of monitoring progress in this area of service delivery
6	To produce a joint response to proposals for the reform of Health and Social Care	To produce local summaries of the proposals to inform members and communities	April 2008	Local summaries produced and shared with members and included within engagement	Detailed and substantial response to a major consultation representing the combined views of the members of the four Health and Social Services Councils
		To undertake local engagement with members and stakeholders	April 2008	Each Council undertook engagement for feedback to joint event on 1 May 2008	Agreed basis on which to proceed with planning for the

		<p>To organise and deliver a four Council seminar for the production of a joint response</p> <p>To submit an agreed response to the consultation</p>	<p>June 2008</p> <p>June 2008</p>	<p>This joint event took place at Belfast Castle on 1 May 2008 with feedback on Councils' engagement and discussion leading to a common approach</p> <p>A joint response was submitted on 12 May 2008</p> <p>The Health Committee invited HSSCs to present on 25 September 2008</p>	<p>establishment of a new Patient and Client Council</p>
7	Complaints Advocacy for Prisoners	<p>To assess the workload arising from a new duty to provide complaints advocacy for prisoners</p> <p>To meet with key stakeholders and discuss complaints management in the context of the transfer of responsibilities</p> <p>To draft a report with a proposal on the management of this workload and specific client group</p> <p>To make recommendations on the effective management of this workload by a future Patient Client Council</p>	<p>To October 2008</p> <p>To January 2009</p> <p>February 2009</p> <p>March 2009</p>	<p>This work is ongoing jointly by HSSC Complaints staff</p> <p>Invitations to South East Belfast Trust to meet with Chief Officers. To date this meeting has not taken place</p> <p>HSSC staff jointly looking at this. Workload surrounding this has been highlighted at PCC Project Board</p> <p>Recommendations will be shared with PCC Chief Executive</p>	<p>A written report is produced which gives an overview of the need for complaints advocacy within prisons and makes recommendations on the management of this workload to a future Patient Client Council.</p>

8	Disability Action Plan	<p>To commission a specialist consultant</p> <p>To review all actions and opportunities relevant to Health and Social Services Councils and to the proposed Patient Client Council to ensure best practice and fitness for purpose in relations to Disability and associated guidance and statutory responsibilities</p> <p>To produce a report with recommendations for reference by the new Patient and Client Council</p>	<p>September 2008</p> <p>To December 2008</p> <p>February 2009</p>	<p>Discussions taken place with Disability Action and their proposal accepted by HSSCs</p> <p>Engagement process commenced November 2008</p> <p>Report expected end of January/early February 2009</p>	<p>Compliance with statutory obligations by the four Health and Social Services Councils</p> <p>Good practice established</p> <p>Recommended actions undertaken</p> <p>Proposals submitted for consideration by new Patient and Client Council</p>
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